

Downtown Office 140 Park Central Drive Columbia, S.C. 29203 (803) 779-4001 Northeast Office (Central Billing Office) 601 Clemson Road Columbia, S.C. 29229 (803) 788-4886 Hardscrabble Office 300 B Rice Meadow Way Columbia, S.C. 29229 (803) 788-6360 Irmo Office 7448 Broad River Road Irmo, S.C. 29063 (803) 732-0140 Lexington Office

1970 Augusta Highway Lexington, S.C. 29072 (803) 358-2370

Dear Parent,

Thank you for registering for the Palmetto Pediatrics Patient Portal!

Within two business days you will receive an email confirming your registration. You will be provided with a temporary password. This password will expire in 1 week so please sign in and set a password of your choice. If you do not get a notification email within this time frame, you may call the office you normally take your child to for assistance. Due to previous occurrences, if your email provider is "Gmail," please check your spam folder if you do not receive your temporary password.

<u>Please note</u>: Due to South Carolina medical privacy laws, charts of patients 16 years or older will not be available for viewing unless we are provided with a signed release from the patient. A separate patient portal registration form can be used but must be signed by the patient in the office.

If you have any questions about accessing My Kid's Chart or about the information displayed in My Kid's Chart, please call the office you normally take your child to for medical care.

Sincerely,

The Staff of Palmetto Pediatrics